



Linzy Parsons

Liberty Mutual Insurance

3139 Cobb Parkway, Su. 130

Kennesaw, GA 3015

Dear Linzy,

Last week we had come nearly to the end of the underwriting process for the client, and were checking last minute details. While everyone in the business knows that being sure that the home insurance is arranged early on...suddenly the underwriter asks for the declaration of the policy items and its invoice. It's not quite like a "where's the turkey?" question as Thanksgiving table is being set, but close.

Knowing that we were up against not only the clock, but that the premium had to be within close limits (due to buyer's ability to pay) I called you. Within the hour you had shopped for the needed competitive rate, spoken with our client to get authorization and sent to our funder the declarations, invoicing and "all the trimmings."

My mom always reminded us that when someone really comes through for you after walking the extra mile, don't forget to say "thanks." So, with May Farge smiling at us from afar, I hasten to say THANKS for coming through in such an expeditious way.

All the Best,

E.J. Farge, Branch Manager, 114 Stone Gate Way; Mableton, GA 30126

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